

Functions	Content Manager	Technical Manager	Member
Create, modify or deactivate a 'Member' access for the institution and assign the required role(s)		X	
View and print procedures	X	X	X
Create, modify or delete a customization for the institution	X		
Create, modify or delete an institution-specific procedure for the institution	X		
Create 'unique access keys' on a device for the institution		X	
Block or unblock a generic procedure for the institution	X	X	
Generate procedure viewing statistics for the institution		X	
View the FAQ section and ask a question	X	X	X

People who do not have a role do not have an individual account. Like the member, they can view the procedures and ask questions on the FAQ. However, they can only do this within the institution (using a unique or multiple access key).